

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	375	379/265.01.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:52
L2	115	379/265.11.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:52
L3	61	379/265.13.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:52
L4	225	379/266.01.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:53
L5	53	379/266.02.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:53
L6	4906	705/26-27.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:56
L7	3113	705/14.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:56
L8	1769	705/10.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:56
S11 3	2	"6134530".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 11:48
S11 4	2	"20010014868"	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 13:21
S11 5	1	(customer adj service) same (cross adj sell) same call same (rule ruling condition criteria)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 13:23

S11 6	93	(customer adj service) and (cross adj sell) and call and (rule ruling condition criteria)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:12
S11 7	<sup>cel</sup> (25)	S116 and (@ad<"20000918").ad.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 13:25
S11 8	<sup>rev</sup> (39)	((sale near3 (pitch line talk)) same call) and (customer adj service)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:19
S11 9	<sup>rev.</sup> (4)	((sale near3 (pitch line talk)) same call) and (cross adj sell)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:22
S12 0	150	((sale near3 (pitch line talk)) same call)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:22
S12 1	81227	"379"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:23
S12 2	53	379/266.02.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:26
S12 3	36316	"705"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:25
S12 4	450	S121 and S123	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:25
S12 5	330	S124 and (@ad<"20000901").ad.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:25
S12 6	2359	(sale sales) near3 (pitch pitches talk line)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:28
S12 7	1	S122 and S126	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:26

S12 8	61	379/265.13.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:27
S12 9	1	S126 and S128	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:27
S13 0	4529805	(pitch pitches talk line)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:28
S13 1	49	S128 and S130	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:29
S13 2	24	S128 and S130 and (customer adj service)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:39
S13 3	2	"6049599".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:39
S13 4	2	"5822410".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:40
S13 5	384	waits.inv.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:40
S13 6	2	S123 and S135	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:43
S13 7	276	((sales sale) near3 (pitch script presentation line)) same database	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:45
S13 8	20	((sales sale) near3 (pitch script presentation line)) same database same call	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:48
S13 9	13	S137 and S121	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:46

S14 0	1542	(sales sale) near3 (pitch script presentation)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 15:03
S14 1	3664	(customer adj service).ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:48
S14 2	10	S140 and S141	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:54
S14 3	71	S140 and S121	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:55
S14 4	46	S143 and (@ad<"20000901").ad.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:55
S14 5	47	S143 and (@ad<"20000918").ad.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 14:55
S14 6	393	((sales sale) near3 (pitch script presentation)).ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 15:05
S14 7	1	((sales sale) near3 (pitch script presentation)) same (undesired undesire unwanted bad)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 16:14
S14 8	5	((sales sale) near3 (pitch script presentation)) same (filter\$5)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 15:06
S14 9	393	((sales sale) near3 (pitch script presentation)).ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/12 16:19
S15 0	228	((sales sale) near3 (pitch script presentation)).ab. and (@ad<"20000918").ad.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/13 09:58
S15 1	2	"5970475".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/13 11:26

S15 2	183	shavit.inv.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/13 14:10
S15 7	2	"5822410".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 15:57
S15 8	273820	behavior	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 15:57
S15 9	101208	"379"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 15:57
S16 0	1525	S158 and S159	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 15:57
S16 1	1385	past near5 behavior	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:11
S16 2	42	S159 and S161	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:03
S16 3	262	rou5\$ with call with human	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:04
S16 4	0	S159 and S153	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:04
S16 5	163	S159 and S163	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:09

S16 6	(3)	S161 and S163	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:09
S16 7	443	(past near5 behavior) and human	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:11
S16 8	(18)	S159 and S167	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/13 16:13
S16 9	(7)	S159 and S167 and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:53
S17 0	5096735	(first same second)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:54
S17 1	101208	"379"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:54
S17 2	34649	S170 and S171	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:56
S17 3	145	mccausland.inv.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:55
S17 4	(26)	S170 and S173	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:55
S17 5	1697	S170 and S171 and (customer adj service)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:57

S17 6	1665	S170 and S171 and (customer adj service) and (call telecommunicat\$5 cellular)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:59
S17 7	1692	S170 and S171 and (customer adj service) and (call telecommunicat\$5 cellular telephone)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 08:59
S17 8	1175	S170 and S171 and (customer adj service) and (call telecommunicat\$5 cellular telephone) and (rule rules routing rout)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 09:01
S17 9	748	S170 and S171 and (customer adj service) and (call telecommunicat\$5 cellular telephone) and (rule rules routing rout) and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 09:03
S18 0	39	S170 and S171 and (customer adj service).ab. and (call telecommunicat\$5 cellular telephone) and (rule rules routing rout) and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 09:14
S18 1	13	S170 and S171 and (customer adj service).ab. and (call telecommunicat\$5 cellular telephone) and (rule rules routing rout) and (@ad<"20000918").ad. and human	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 09:19
S18 2	0	S170 and S171 and (customer adj service).ab. and (call telecommunicat\$5 cellular telephone) and (rule rules routing rout) and (@ad<"20000918").ad. and human and (past near5 behavior)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 09:22
S18 3	1	S170 and S171 and (customer adj service).ab. and (call telecommunicat\$5 cellular telephone) and (rule rules routing rout) and (@ad<"20000918").ad. and human and (behavior)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 10:18
S18 4	675	((misbehavior) (bad near3 behavior) misconduct violation misdeed negligence) and (telecommunication phone telephone call cellular) and (customer adj service)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:30

S18 5	158	(customer same ((misbehavior) (bad near3 behavior) misconduct violation misdeed negligence)) and (telecommunication phone telephone call cellular) and (customer adj service)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:34
S18 6	57	(customer same ((misbehavior) (bad near3 behavior) misconduct violation misdeed negligence)) and (telecommunication phone telephone call cellular) and (customer adj service) and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:23
S18 7	3	(customer same ((misbehavior) (bad near3 behavior) misconduct misdeed negligence)) and (telecommunication phone telephone call cellular) and (customer adj service) and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:23
S18 8	0	(customer same ((misbehavior) (bad near3 behavior) misconduct misdeed negligence)) and "379"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:24
S18 9	15	((misbehavior) (bad near3 behavior) misconduct misdeed negligence) and "379"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:26
S19 0	56	((misbehavior) (bad near3 behavior) (past near4 behavior) misconduct misdeed negligence) and "379"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:26
S19 1	55	((misbehavior) (bad near3 behavior) (past near3 behavior) misconduct misdeed negligence) and "379"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:26
S19 2	150	((misbehavior) (bad near3 behavior) misconduct misdeed negligence) and (telecommunication phone telephone call cellular) and (customer adj service)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:33
S19 3	12	(customer same ((misbehavior) (bad near3 behavior) misconduct misdeed negligence)) and (telecommunication phone telephone call cellular) and (customer adj service)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:31



S19 4	(21)	((misbehavior) (bad near3 behavior) misconduct misdeed negligence) with customer	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:34
S19 5	44	(customer with behavior) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:35
S19 6	(26)	(customer with behavior) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 11:36
S19 7	359	(customer with (manner action behavior attitude conduct)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 13:18
S19 8	(21)	(customer with (manner action behavior attitude conduct)).ab. and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 13:20
S19 9	(1)	(customer with (manner action behavior attitude conduct) same (bad)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 13:21
S20 0	(1)	(customer with (manner action behavior attitude conduct) same (yell\$5)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 13:22
S20 1	0	(customer with (manner action behavior attitude conduct) same (irritab\$4)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 13:22
S20 2	0	(customer with (manner action behavior attitude conduct) same (irritat\$4)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 13:22

S20 3	2	(customer with (manner action behavior attitude conduct) same (irate)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 14:04
S20 4	0	(customer with (manner action behavior attitude conduct) same (hostile)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 14:05
S20 5	1	(customer with (manner action behavior attitude conduct) same (angry)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 14:05
S20 6	0	(customer with (manner action behavior attitude conduct) same (provok\$4)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 14:08
S20 7	0	(customer with (manner action behavior attitude conduct) same (mad)) and (telecommunication phone telephone call cellular) and (customer adj service) and "379"/\$. ccls. and (@ad<"20000918").ad.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 15:03
S20 8	2	"5710578".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/09/14 15:03
S20 9	2	"6553113".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:44
S21 0	2200	(customer near3 (behavior profile)) same (service offer pitch transcript)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:46
S21 1	0	"379"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:45
S21 2	0	"379"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:45

S21 3	81297	"379"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:45
S21 4	343	S210 and S213	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:45
S21 5	(32)	(customer near3 (behavior profile)) same (no near3 (service offer pitch transcript))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:50
S21 6	(14)	S213 and S215	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:46
S21 7	(4)	(customer near3 (behavior profile)) same (no near3 (interest))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:51
S21 8	(6)	((customer shopper) near3 (attribute behavior profile)) same (no near3 (interest))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:53
S21 9	(2)	S218 not S217	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:52
S22 0	(37)	((customer shopper) near3 (attribute behavior profile)) same (no near3 (offer pitch service script transcript))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 10:53
S22 1	(5)	S220 not S215	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 13:40
S22 2	2	"6134315".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/09/16 14:51